



KYLESKU HOTEL

KYLESKU

Kylesku Hotel

Kylesku

Sutherland

Hotel name: Kylesku Hotel, Restaurant and Bar

Facebook: www.facebook.com/KyleskuHotel **Instagram:** www.instagram.com/kylesku

Job Role: Restaurant Supervisor

Job Summary:

Our Restaurant has an amazing reputation for its outstanding food and service and we are now looking for a positive, ambitious, and energetic individual to join our Front of The House Team.

You will be assisting our Executive Team in leading a Team in the delivery of an exceptional guest experience.

Desirable skills and profile :

- Previous experience at supervisor level .
- Be an excellent and confident communicator who will take a hands-on approach to the role and be a true ambassador of excellent service.
- Work well under pressure in a busy environment .
- Inspire, motivate, and lead the Team to achieve an excellent guest experience.

So, if you have the right mix of experience, ambition and dedication, along with a good sense of fun and an appetite for the beautiful Scottish wilderness, then we want you on our team!

Work hours/environment/location

We are located in one of the most remote yet stunning parts of the Scottish Highlands but what we offer is really unique. Being located on the world-renowned North Coast 500 there is always a great buzz about the place and great characters to meet.

Working at Kylesku isn't just about work, you have the great outdoors at your feet so you can create your own adventures every single day. That said, your working day can be very busy especially during the summer months but a great work/life balance is encouraged. With our inspirational, remote location we attract high levels of trade which keep us busy and out of mischief!

We have live-in accommodation available, suited to individuals or couples.

Responsibilities and Duties

- Providing intuitive service with an absolute understanding of our guest needs to create exceptional services experiences
- Ensuring excellent customer service at all the time and dealing with guests feedback.
- Assigning tasks and coordination shift patterns , timetables and staff leave.
- Maintain professional restaurant image, including restaurant cleanliness, proper uniforms, and appearance standards.



KYLESKU HOTEL

KYLESKU

Kylesku Hotel

Kylesku

Sutherland

Salary and Benefits

- Accommodation is provided both on and off site
- Two days off a week - if coming with a partner or friend then we'll do all we can to match rotas, etc.
- All our accommodation has access to a fully equipped kitchen and we also offer highly subsidised staff meals.
- Dog-friendly – we allow well-behaved dogs in staff accommodation
- Opportunity to live and work in an area of outstanding beauty
- Friendly and supportive environment and lots of fun!
- Staff benefits at the hotel include:
 - ✓ 30% off drinks
 - ✓ 50% off food
 - ✓ Up to 50% off accommodation for friends and family (October – April, subject to availability, excludes Christmas and New Year)



A MEMBER OF THE
HIGHLAND COAST HOTELS
COLLECTION

About Highland Coast Hotels

We are a collection of unique hotels located along the North Coast 500 with our people at the very heart of what we do. Spirit, warmth, authenticity, that's what we look for. We encourage curiosity, energy, passion and fun. Creating experiences that exhilarate and enlighten our guests as we showcase the very best in Highland Hospitality. It's important to us that we nurture and develop our people to be the very best they can be. Training and career opportunities are on offer along with fabulous work locations, great rates of pay, flexible hours and lots of other lovely perks.

Find out more at highlandcoasthotels.com